

5 Sources of support and further information

General

There are a number of online tools that are available to help you with SROI. For more information go to the SROI network website:

www.thesroinetwork.org

nef has been working on SROI since 2001 and has pioneered its use in public policy. For more information go to:

www.neweconomics.org

For an overview of evaluation in the voluntary sector, see *Practical Monitoring and Evaluation: a guide for voluntary organisations*, by Jean Ellis:

www.ces-vol.org.uk/index.cfm?pg=140

There is also information on many of the issues covered in this guide at:

www.proveandimprove.org

There are a number of tools on, including ones for full cost recovery, at:

www.philanthropycapital.org

For guidance on the economic assessment of spending and investment, and for related guidance, including the preparation of business cases for the public sector, see:

www.hm-treasury.gov.uk/data_greenbook_index.htm

To learn more about social accounting and social audit, see the SAN *Social Accounting and Audit Workbook*, Social Audit Network:

www.socialauditnetwork.org.uk

Really Telling Accounts!, by John Pearce and Alan Kay, can be found at:

www.socialauditnetwork.org.uk

Materiality

A number of reports relating to AccountAbility's work on redefining materiality can be found at:

www.accountability21.net

There is also a useful discussion of materiality in nef's report *Investing in Social Value*, which is available at:

www.thesroinetwork.org

Stage 1: Establishing scope and identifying stakeholders

Stakeholder involvement

Lots of information on engaging with people can be found at:

www.peopleandparticipation.net/display/Involve/Home

Participation Works! is available from:

www.neweconomics.org

AccountAbility has also produced a standard and a manual on stakeholder engagement, both of which are available from its website:

www.accountability21.net

Stage 2: Mapping outcomes

Cost analysis

A guide and a toolkit on cost allocation are available from ACEVO at:

www.acevo.org.uk/index.cfm/display_page/FCR_3rdsec_tools

Valuing inputs

Further information on valuing inputs is available at these three websites:

www.esf.gov.uk/_docs/July2006Rules_regs_-_Match_funding_trac.doc

www.volunteering.org.uk/NR/rdonlyres/0F4C3354-82C4-4306-907D-FBC31DCD0B04/0/Calculatingvolunteervalue.pdf

www.statistics.gov.uk/pdfdir/ashe1108.pdf

Details of how to value goods in kind can be found at:

www.wefo.wales.gov.uk/resource/Annex%20C%20-%20Guidance%20note%20on%20Match%20Funding%20in%20Kind%20February%2020073414.pdf

Stage 3: Evidencing outcomes and giving them a value

Sampling

Creative Research Systems provides information on sample design at:

www.surveysystem.com

Mapping outcomes and indicators

The Charities Evaluation Services website contains a range of resources on outcomes assessment in the voluntary sector:

www.ces-vol.org.uk

The Urban Institute's Center on Non-profits and Philanthropy has developed an outcomes framework for non-profit organisations. The framework has example outcomes and indicators for many different areas of activity:

www.urban.org

The website Homeless Outcomes is dedicated to resources for assessing outcomes in the homelessness sector, but the resources within, including Outcomes Star, are applicable to many organisations in the voluntary sector:

www.homelessoutcomes.org.uk

The following publications give guidance on outcomes assessment and outcomes tools:

Managing Outcomes: a guide for homelessness organisations, by Sara Burns and Sally Cupitt:

www.ces-vol.org.uk/index.cfm?pg=171

Your Project and its Outcomes, by Sally Cupitt:

www.ces-vol.org.uk/index.cfm?pg=165

Review of Outcomes Tools for Homelessness Sector, Triangle Consulting:

www.homelessoutcomes.org.uk/resources/1/PDFsguidetool/ReviewofOutcomesTools.pdf

Indicator databank

An indicator bank is being developed by the SROI Project supported by the Scottish Government.

Valuation

These websites provide more information on approaches to non-market valuation:

www.csc.noaa.gov/mpass/tools_nonmarket.html

www.ecosystemvaluation.org/contingent_valuation.htm

www.fao.org/DOCREP/003/X8955E/X8955E00.htm

HM Treasury (2003) *Green Book*:

www.hm-treasury.gov.uk/data_greenbook_index.htm

The following publications focus on valuing social goods:

Measuring the Value of Culture, Snowball J, Springer Verlag, Heidelberg DE, 2008.

A Primer on Nonmarket Valuation, Champ, Boyle and Brown, Kluwer, Dordrecht NL, 2003.

Using Surveys to Value Public Goods; the Contingent Valuation Method, Carson and Mitchell, Washington, USA, 1989.

Stage 4: Establishing impact

Deadweight

English Partnerships' Additionality Guide is available at:

www.englishpartnerships.co.uk/communitiespublications.htm

Stage 5: Calculating SROI

There are a number of case studies on the SROI Network website which include examples of how SROI has been calculated:

www.thesroinetwork.org

Stage 6: Reporting, using and embedding

Assurance

For more information on the options for the assurance of your report go to:

www.thesroinetwork.org

Other

Procurement

nef and the London Borough of Camden jointly developed an outcomes-focused commissioning model based on SROI principles. Further details of the Sustainable Commissioning Model can be found on the Sustainable Procurement website:

www.procurementcupboard.org